



Date of occurrence: October 16, 2018

Employee Name: Diana Dulaney

Classification: Detective

Unit/Division: Criminal Investigations Unit

Award/Commendation type and recommendations: Officer of the Month

Narrative:

On Tuesday, September 25th, 2018, an unknown subject(s) stole a credit card which was left under a towel on a lounge chair by a tourist visiting from Guatemala while he was in the ocean. Detective Dulaney contacted the victim who informed her that his credit card had already been fraudulently used by the subject(s). A total of eleven transactions were attempted, but only six were successful which totaled \$12,560.05 dollars. The Guatemala bank informed the victim that although it was fraud, all the transactions made on his account were solely his responsibility and therefore he would not be reimbursed. Knowing the victim would suffer such a big financial loss, Detective Dulaney wasted no time in taking the next investigative step.

Detective Dulaney identified and contacted the company which was used to make the fraudulent transactions and was informed a court subpoena was required to obtain information. Due to Detective Dulaney's diligence and persistence, an expedited subpoena was obtained from the State Attorney's Office. Time was of the essence in this case, since \$12,000.00 dollars had not yet been transferred to the subject(s) account. Before the day was over, Detective Dulaney had been able to intercept and freeze \$12,000.00 dollars. Salvaging most of the victim's stolen money.

Detective Dulaney's investigation led her to various stores in Miami-Dade County, where she obtained images of a subject making the fraudulent transactions and the vehicle he was driving via the stores surveillance cameras. A Need to Identify flyer was created and disseminated to neighboring police agencies. Moreover, she checked the License Plate Reader Systems in the area in an attempt to locate the vehicle. Her strong desire to identify the subject and or the vehicle led her to also visit the hotel where the theft

occurred to share the subject's images in case anyone could recognize him or his vehicle. Although her attempts were unsuccessful, her determination to identify the subject(s) stood out and did not go unnoticed. The victim was so grateful for Detective Dulaney's hard work he made a donation to the P.O.A.T. (Police Officer Assistance Trust).

Detective Diana Dulaney conducted an excellent and thorough investigation which ultimately led to the recovery of \$12,000.00 dollars out of the \$12,560.05 dollars initially stolen. Congratulations to Detective Diana Dulaney as the recipient of Officer of the Month...well deserved!